

## GRIFFIN, ALISHA

Alisha Griffin is an Assistant Director with the Division of Family Development in the Department of Human Services responsible for the Office of Child Support Services. She serves as the State IV-D Director for the New Jersey Child Support Program. She has been with the child support program for more than sixteen years and came to child support with many years in the public and private family services including child welfare, child protection, rehabilitation and therapeutic service systems. Ms. Griffin brings a broad and successful track record and manages one of the top ten high performing child support programs. She led the successful design, procurement, and management on New Jersey's implementation and development of the "second generation" national model child support automated system. Most recently she has also led a new successful initiative that undertook comprehensive streamlining of all collections and disbursement systems and overarching fiscal management in addition to revamping customer service through creating a centralized comprehensive "one stop" call center including building a new speech enabled IVR system and a multi-tiered response system, with comprehensive performance metrics. She also has a strong portfolio of experience in direct service programming, policy analysis and development. She is energetic, facilitates sharing and is a strong advocate for quality service delivery to children and families

She has worked on many national workgroups. She has served as President of the National Child Support Enforcement Association (NCSEA), The National Council of Child Support Directors (NCCSD) and The National Family Preservation Network (NFPN). She currently serves on NCSEA's Policy and Government Relations committee and is on the Executive Council of NCCSD and the chair of the subcommittee on Medical Support which is addressing issues related to child support and implementation of the Affordable Care Act.

She represented NCSEA a member of the delegation to the Hague Private Law Convention on Child Maintenance and Family Support and served as an observer/ program advisor to NCCSUL on the revisions to UIFSA to incorporate the new convention into US laws. Because of her expertise she was invited to testify to the Senate Foreign Relations Committee on the Hague Convention and its potential benefits to America's children and families.

Ms Griffin continues her dedication to families and community on several other levels. She also served for ten years as a Commissioner for the New Jersey Executive Commission on Ethical Standards. Ms. Griffin is a clinical psychologist; experienced in child, family and community therapies. She is both a teacher and practitioner of yoga, a weaver and working on becoming a master gardener.